



Our Healthcare Solutions Principles

- Single version of the truth
- Single quality measures platform
- Integrated analytics (Quality vs Cost)
- Reports designed with the action in mind
- BYOA™ Build Your Own Analytics (self-service)
- Simplicity / User Experience
- Integration capable (extensibility)
- Scalability

Integrate STARSTrack with other applications



and Relatives

State Government & Health Plans

Improve your Quality Performance with STARSTrack

STARSTrack is an NCQA certified solution built to satisfy the needs of State agencies or Health Plans of having the necessary visibility, agility, and up-to-date monitoring of measures, through reporting and analytics, to improve Quality performance across the following areas:

- Medicare (CMS's Five Stars Rating Program)
- Medicaid
- Commercial

It was designed to grow and be flexible enough to adapt to the constant changing needs of the plan, taking into account market and government regulations.

Iterative Process: Plan, Execute & Monitor

Identify QI Opportunities

- 1. Establish baseline
- 2. Prioritize quality metrics
- 3. Build an action plan

Re calibrate and Iterate

- 1. Adjust on the way
- 2. Maximize resources
- 3. Improve continuously

Execute

- 1. Do what you said
- 2. Follow the data
- 3. Implement action(s)

Monitor and Analyze

- 1. Assess performance
- 2. Compare vs targets
- 3. Identify root-causes
- * Re-calculate (i.e. weekly) along the way using STARSTrack engine, which automates this process as new claims (and other data) arrives at the plan or state.

Call Center

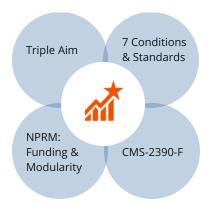




How can STARSTrack help alleviate the recurring data management processes?

- Ensure reliability in the quality rating and measure results (NCQA Certified)
- Agility to the State or healthcare organization:
 - automate the measure calculation process minimizing human intervention to avoid possible errors in the process
 - refocus your human resources to do more analysis and not data collection, preparation, and manipulation, therefore significant increase in productivity
 - configure the desired frequency for rating calculation
 - obtain rating results with the speed, frequency, and agility to make corrections on time in the course of action or reaffirm the direction or strategy
 - avoid the heavy burden (time and cost) of maintaining the constant changes in measures that CMS/NCQA/PQA/AHRQ and other data stewards publish every year

Compliance benefits of STARSTrack



Key Functionalities to Help Improve Quality Performance

- Continuous performance monitoring by measure, member, and provider
- Statistics on statewide gaps in care by disease state. This can be delivered through daily action-based reports, including actions necessary for adhering to member compliance and better population health management
- MCO, Member, and Provider Performance Monitoring (i.e. Provider Quality Rating Algorithm)
- Develop P4P, Value-based purchasing or Alternate Payment Method agreements with ease
- Quality performance monitoring for states' special populations such as, Behavioral Health, Developmental Disabilities, and Long-Term Services and Support
- Configurable quality rating system (CMS-2390-F) to meet the State's requirements
- APCD (All-Payer Claims Database) integration and decision support capabilities
- MCO quality measures versus Department Policy, Regulations, and State law
- Provider cost and over utilization versus quality
- Build What-If scenarios to plan and forecast potential quality performance
- Flexibility: custom measures, custom cut-points, and custom reports

Compliant with the Five Key Components for Quality Analytics Funding from CMS



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About Nagnoi, LLC: Nagnoi, LLC is a leading systems integrator and consulting firm specialized in Business Intelligence for healthcare with products and services for Payors, Providers, and Public Health organizations.

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